

Orchestrating your field operations - Claricor® Dispatch Workstation



Dispatching is an essential part of any PMR system. The Claricor® Dispatch Workstation allows monitoring of radio communication in the field including management of emergency calls. Dispatchers can set up talk groups on the fly, or modify groups, thanks to the Dynamic Group Number Assignment (DGNA) function. Dispatchers also manage external calls to PABX or PSTN.

In a multi-organisation environment, each organisation can have their own workstations dedicated to a single agency. Within an agency, the Claricor Dispatch Workstation allows monitoring of several fleets.

In addition to voice communication, Claricor Dispatch Workstation provides short data and status messaging and provides interoperability with automatic vehicle and person location for users who have GPS integrated in their terminals.



Easy to use – yet powerful

The Claricor DS is a powerful tool for a single operator to control a whole fleet of radio users or a part of one. The tool makes available:

- Voice dispatching
- Data calls
- Dynamic Group Number Assignment, DGNA
- Voice traffic monitoring
- Replaying recorded voice communications.

The Claricor dispatch workstation operates on client/server architecture. Customers can develop clients of their own, based on the Claricor API application programming interface.

Interfaces and interoperability

- User-friendly GUI in multiple languages
- Supports multiple organisations (VPN concept)
- Monitoring of multiple calls
- Call filtering according to the dispatcher's profile
- Managing emergency calls
- Interoperability with AVL and APL
- Multiple clients (local and/or remote)
- TETRA voice codec embedded.

Main features

With the Claricor DS, dispatchers can:

- Make and receive individual, half duplex calls
- Make and receive individual, duplex calls
- Make and receive half duplex group calls
- Make and receive half duplex open channel group calls
- Make broadcast calls
- Manage emergency calls
- Monitor calls of all types, including PABX/PSTN calls
- Manage multiple calls and identify callers through talking party identification
- Send / receive short data and status messages
- Manage call priorities and call pre-emption
- Create and modify talk groups using dynamic talk group feature (DGNA)
- Access the phone book
- Follow communication of one specific agency and/or specific talk groups within the agency.

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